History in Practice Project

Present: Mapping Emotions and Honouring Feelings

Title: "How do you feel?" by branwen Willow and Cat Omura

Venue: present day psych ward

Cast: staff and patient named Eliza

Staff: (coming over to where Eliza is sitting by herself) "How are you doing with your meds, Eliza?"

Eliza: "Ok I guess. But I really miss my dog, Scamp. I'm so lonely here."

Staff: "I'm glad to hear you're doing OK on your meds." (Leaves)

Keynote Questions:

- 1. How do you feel about the interaction you've just witnessed?
- 2. What do you think about the two people in this scenario?
- 3. Do you think the interaction went as well as it could have? Why or why not?
- 4. Is there a reason the staff might not be addressing all Eliza's concerns?
- 5. What barriers, formal or informal might be in place in this setting?
- 6. What is the disconnection between this patient's expectations and the care being provided?
- 7. Can the situation be improved?